

RamsgateRSL

Customer Feedback Policy

Ramsgate RSL has a comprehensive feedback and complaint handling process. Feedback or complaints can be made in person, by telephone, mail or via an online feedback form on the club's website.

All feedback and complaints will be acknowledged and responded to promptly when made to Ramsgate RSL via:

Phone: 9504 8000

Mail: c/o Customer Feedback/Complaint

181a Ramsgate Rd, Sans Souci NSW 2217

Feedback form: located online at www.ramsgatersl.com.au

Feedback and complaints regarding Responsible Gambling can be raised with our CEO/Compliance Officer directly at:

Phone: 9504 8000

Mail: c/o David Moorcroft (CEO/Compliance Officer)

181a Ramsgate Rd, Sans Souci NSW 2217

Email: responsiblegambling@ramsgatersl.com.au