



An important update for Members, Guests and Visitors of Ramsgate RSL Memorial Ltd Club.

As a community based organisation with close to 17,000 members we are taking all advice on COVID-19 seriously. As a result, we have implemented some measures to ensure the safety and wellbeing of our staff, members, guests and visitors.

We are following advice from the Australian Government Department of Health, NSW Department of Health, ClubsNSW, Australian Health Protection Principal Committee (AHPPC) and the Returned and Services League of Australia in liaison with the Ramsgate RSL sub-branch. The COVID-19 situation continues to evolve rapidly and we will be updating our response and measures based on ongoing advice from the bodies above.

Our primary concern will be to protect people, ensure our obligations under the [Work Health and Safety Act 2011](#) and maintain our duty of care to our staff and to persons on, or seeking to visit our premises.

Following advice from the Department of Health:

- All persons who returned from overseas travel from midnight Monday 16th March 2020, or have been in contact with people who have returned from overseas travel are required by the Australian Government to self-isolate for a period of 14 days and as a result will not be permitted to enter Ramsgate RSL premises.
- All persons whose place of employment, education or socialisation that has been closed due to a confirmed case of COVID-19 are not to enter Ramsgate RSL.
- All persons who experience or show signs of flu like symptoms are not to enter Ramsgate RSL. These symptoms may include fever, cough, sore throat, tiredness and shortness of breath.
- Persons who are onsite and showing flu like symptoms may be asked to leave the premises.
- We encourage all persons who are experiencing flu like symptoms to follow the advice of NSW Health. For more information on COVID-19 visit www.health.nsw.gov.au/coronavirus
- We encourage all staff, members, guests and visitors to practice good hygiene at all times.
- Ramsgate RSL staff will be discouraged from engaging in personal contact, such as the shaking of hands with fellow team members, members, guests and visitors. Please do not take this in any other way than as a preventative control measure to help stop the spread of viruses, including COVID-19.

We are also following additional advice for events, entertainment and functions:

- It is recommended that non-essential, organised gatherings **be limited to fewer than 500 people**. This includes events such as concerts, sporting fixtures with large crowds, exhibitions and religious celebrations (AHPPC on 13 March 2020).

For non-essential organised gatherings with fewer than 500 attendees, NSW Health recommends that organisers:

- Remind all attendees and staff not to attend if they are feeling unwell
- Remind attendees and staff that they must not attend if they have travelled overseas in the past 14 days
- Ensure emergency management practices are up to date
- Brief staff on how to practice good hygiene and making it easy for staff and attendees to practice good hygiene

- Have adequate hand washing facilities available.

While onsite at Ramsgate RSL staff, members, guests and visitors are encouraged to practice good personal hygiene including:

- Cleaning your hands regularly for at least 20 seconds with soap and water or
- Using an alcohol-based hand rub.
- Covering your nose and mouth when coughing and sneezing with a tissue or flexed elbow.

We encourage attendees of organised functions and events at Ramsgate RSL to liaise directly with those organisers, rather than Ramsgate RSL.

Other Measures

The Kitchen by Mikes Grill & Zen Restaurant

- Increased sanitation of all work and public areas
- Additional staff training
- Increased use of gloves, including when accepting deliveries

Gaming Floor

- We have increased the cleaning and sanitization of our gaming areas. Our team are now conducting additional sanitization of gaming machines where possible.
- Staff, members, visitors and guests are expected to follow basic good hygiene practices.

Additional contract cleaners have been introduced and are scheduled to assist with cleaning and disinfecting high traffic areas to ensure high standards of routine environmental cleaning.

We ask for your complete cooperation and understanding as we continue our commitment to offering a quality community destination for all people in our community to enjoy.

Persons who do not cooperate with our advice in relation to COVID-19 may be asked to leave our premises.

If you have any questions, please contact Ramsgate RSL Management. You can do this by contacting Club Reception on 02 9504 8000.

Further updates to these policies may apply. We endeavour to keep our staff, members and guests up to date with any changes.



David Moorcroft

Chief Executive Officer

Ramsgate RSL Memorial Club Ltd.